How to Download and Install a DOD Certificate

How to Download the DoD Certificate PDF(IE) |PDF(Netscape) | AKO

Print the Instructions Before You Start

It is STRONGLY recommended that you print these instructions before proceeding. You may wish to use the printer-friendly <u>PDF</u> version. Please take the time to review the instructions before attempting to install the certificates.

YOU MUST HAVE A 128-BIT ENCRYPTION ENABLED WEB BROWSER (DOMESTIC) TO DOWNLOAD THE DoD CERTIFICATE.

Certificates are electronic identity cards that help ensure that individuals and computers are who they say they are. Certificates are issued to individuals and to computers alike. Soon, all DoD personnel will be issued their certificates for use in accessing web sites and sending e-mail. Certificates will allow you to send encrypted and digitally signed e-mails, and sign on to AKO and other DoD web sites. Individual DoD certificates are not currently available. The following instructions allow your web browser to accept DoD certificates from the AKO computers. The certificates are small files that are installed into your browser allowing it to trust the AKO servers.

What is a DoD Certificate?

The files contain encryption keys, certificate validity dates, issuing authority, and other information needed to establish a particular level of trust. There are two certificates to install. One placed into the Intermediate Certification Authorities tab of the certificate manager. The other certificate is placed into the Trusted Root Certification Authorities tab of the certificate manager.

Uninstall Incorrect Certificates

In order for the install process to proceed smoothly, we need to remove any incorrectly installed or partially installed certificates. Please follow the instructions that correspond to your browser before proceeding with Step 1: Internet Explorer | Netscape

Install Certificates

Please select the link that corresponds to you browser to proceed with the installation of the certificates: <u>Internet Explorer</u> | <u>Netscape</u>

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Uninstall Incorrect Certificates - Internet Explorer

In Internet Explorer's menu bar:

- Click on "Tools"
- Select "Internet Options"
- Select the tab "Content"
- Select the button "Certificates"
- Select the tab "Intermediate Certification Authorities"<
- Select the Issued to "Med CA-1" and Issued by "DoD PKI Med Root CA" certificate
- Select "Remove" and answer "Yes" to any dialogue boxes that warn about the deletion of the certificate
- Select the tab "Trusted Root Certificate Authorities"
- Select the Issued to "DoD PKI Med Root CA" and Issued by "DoD PKI Med Root CA" certificate
- Select "Remove" and answer "Yes" to any dialogue boxes that warn about the deletion of the certificate
- Select "Close"
- Select "OK"
- Exit all Internet Explorer windows and restart Internet Explorer
- You are now ready for certificate installation. If you need help, please call 1 877 AKO-USER between the hours of 6:00AM and 10:00PM EST Monday through Friday. Click here to proceed.

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Step 1

Click the Installroot_v2.05.zip link to download the certificates

Note: You will need WINZIP to open this file.

Step 2

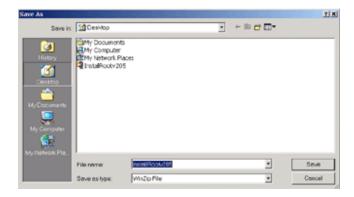
Click the "Save this file to disk" radio button. Then click OK.



Step 3

Select your hard drive in the Save In field. Click Save.

NOTE: If you are obtaining root certificates to be installed on multiple PCs, save the Certificates to a floppy diskette or in a Public Folder. When you install the Certificates simply place the diskette in the floppy drive or pull from the Public Folder and follow the installation instructions.



Step 4

When you receive the message that the download is complete, click Open.



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Step 5

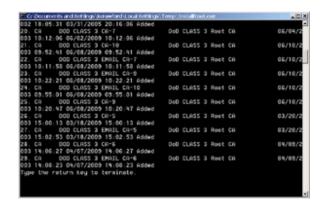
The file will open in winzip and you will need to select the <u>InstallRoot.exe</u> file and click Open.



Step 6

The executable file will run in a cmd screen and when prompted you will 'type the return key to terminate.'

When it is complete, the client machine should no longer be prompted to accept the DoD Root certificate chain.



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